

ACADEMIC SUPPORT

The services at the Emmanuel library are excellent in terms of locating books on the shelves, training to use and assisting in library services and research (for example, offering workshops on how to use ATLA), and open attitude of help toward users. These excellent services at Emmanuel (the library I use the second most frequently) are the only reason some of my survey results were moderate and not rated at 4 or under.

Your question 29 does not apply to retired profs. I enjoy the library and its services - would like to see more courses on the web, the internet - that sort of thing

disseminate the electronic guidebook on how to access the library, especially like how to access the online sources at home, to fresh year student.

I perceive the library to be a modern, efficient, and vital core facility of the university. It embodies the quiet dignity of academic aspiration, and is committed to delivering the best service to its users, as evidenced by this survey.

I am pleased with the services I receive. I encourage the staff to continue with this academic spirit.

More quiet space and people who understand or guide you on how to reference or guide you to the right materials for essays

More needs to be done by staff members to engage with students beyond group/class presentations. Also more information about library events need to be publicized on various student email distribution list. I feel like the library offers some great services that few people know about/use.

I most often access the library resources online from home. When I have needed assistance the library staff have always been very helpful in guiding me with research needs. Today I had the opportunity to sit down with a staff member at Gerstein. She was a big help-I wish I had met her when I first started my Masters-I'm sure I would have been spared some of the anxiety I've experienced over the years!

Provide more time in training classes on using research practices.

It is the digital map library collections and GIS support that is most significant followed by need for online expensive journals, scholar portal is important.

I would like training/orientation workshops offered regarding how to conduct electronic searches and new, emerging search engines.

The librarians at UTSC are, as a group, very hard working and motivated individuals. They take the initiative to contact me at the beginning of each term to assess my library needs and are willing to go beyond what I am usually able to integrate into my courses. Their approach is perfect for a teaching-focused employee.

The libraries are integral to the UofT experience. Many students spend lots of time UTL studying or just meeting people there. In my opinion, UTL needs to be more 'out there.' Right now, it is just a place to study and retrieve learning materials, but I would not say that it is a place of learning.

UTL remains the most important part of the academic infrastructure at U of T to me. It is a superb resource, I feel very fortunate to have access to it. Keep up the terrific work!!!

Staff are very helpful, creative and greatly assist in course support. Books and journals need as much support as e-material. Problems if any are not staff-related but more due to poor funding. Need more staff to re-shelve books.

Robarts Library needs to be more comfortable and a better learning environment for ALL types of learners and students. Its not inviting and I hate going there to study. I would like it to be warmer, less "concrete" and sad. Its feels like your in a somber concrete basement on all floors. There should also be floors with regular and constant tutors for help whether by appointment or drop in.

There should also be floors with regular and constant tutors for help whether by appointment or drop in.

Pratt, however, is a very positive learning environment for me.

Robarts Library is an excellent research library in terms of its scale and its openness. It has suffered over the years as budgets have gone down. I still, however, find it remarkably easy to use.

Many of the books and journals I and my students need have been placed in long term storage which is very inconvenient. The discrepancy between what I can access and my students can access in terms of journal articles online fulltext is difficult because I make a syllabus for which I can access all materials but students cannot. There are not enough Discipline areas in question 42.

In the past, it was possible to access edited book content via electronic resources, but this essential service is, to the best of my knowledge, no longer available. I do NOT like how videos for classroom use are distributed and returned. Perhaps the process has changed, but surely we can use videos for longer than 24 hours? Frankly, it is essentially easier to use internet sources, such as Youtube, then the Library video service.

I think the libraries of UofT are very excellent in the world, as everyone is accessible to any academic resources at home or office.

I have used Robarts library a lot lately because I take my SCS Academic students there to help them learn how to do research. The workshops that my students have attended have been fantastic. The staff have been very helpful.

Need orientation periodically for new comers

Research facilities and staff support to be greatly encouraged.

The staff are extremely friendly and knowledgable. The library orientations exceeded my expectations and I learned a lot on researching and referencing from these presentations. I love the UTM library!

The Robarts library is well stocked, but more information about what is where through sessions and more spaces where you can sit and have group meetings without being disturbed would encourage me to visit more often.

needs improvement regarding interaction/support to staff and students.

I had an awesome librarian sit down with me and help get me started on a research project - very helpful.

The reference librarian at Graham has been a wonderful resource

The library online is absolutely amazing for a grad student. However, I feel that undergrad do not get informed or trained enough on how to best use the resources. I often end up having to go through the webpage of the library myself with students when teaching.

Maybe the library employees could at least go to some classes to help out and break the ice with young undergrads who still have no clue how to do research. There needs to be a physical presentation, not just short classes that new students will not even know they have access to.

Our librarians are excellent and very helpful in providing seminars for my students.