

COLLECTIONS

On a different subject, we need more area specialty librarians, bibliographers. Bring librarians back to the library.

Thus, overall, while the U of T library system is fantastic simply in its scope and size, the service is very inconsistent from library to library.

Sorry for leaving many fields open. My only reason for responding to this survey is to express my dissatisfaction with our math library. Many important books are missing (stolen?) and often I don't have access to electronic journals that I need. Requests/questions about access to journals take many months to get resolved if at all. I now buy books regularly to lend to my students because I can't rely on the library for this. It's a big contrast from math libraries in other departments that I've been to at which when I look for something I actually find it. Here I regularly don't find what I need. Visitors/newcomers regularly comment about this too.

I have seen significant progress in the improvement of library services over the past 30 years and I am generally very happy with it. I especially like the availability of digital textbooks through the library system, which can then be used as course material at not additional cost to students.

second, the key resource the library offers is online access to journals and other online resources. I understand the cost of up to date was substantial, but eliminating it for staff/faculty has been a challenge. especially when the individual annual cost to staff is several hundreds of dollars per individual.

I was quite unimpressed by the interruption of service when Wiley took over the AGU publications. I understand that it was a Wiley issue, not a U of T issue, but it was unacceptable.

great access to many many medical journals

Robarts has a fantastic collection of archaeology books which I utilize regularly.

There should be a clear way for faculty to request electronic access to journals important for their scholarly activities.

The library and its books and sources are one of the centres of my scholarly life. I am sorry that so many books and periodicals are at Downsview, and am always cheered when I find the books I need on the shelf.

We are lucky to have such an excellent library, collection and staff. I suppose the libraries of the U of T are one reason why I spent my career here.

On the whole, wonderful. The ability to retrieve an article by title OR DOI directly is a big improvement! Until quite recently library staff seemed not to have heard of DOI!

I have frequently found that the online information regarding electronic journal availability is either inaccurate, unclear, or misleading. It needs to be updated regularly as subscriptions expire or are updated.

It is the digital map library collections and GIS support that is most significant followed by need for online expensive journals, scholar portal is important.

Robarts has a GREAT collection but the lighting and spaces for study are not very hospitable. ..

I wish the inforum was used less often as a general meeting space for presentations etc. Also we need our print collections. The rumour that we should get rid of print collections is RIDICULOUS!

I, however, expect that in the future the library will be able to facilitate more seamless methods for users to access e-resources through non-library gateways. Also, even better integration between library web pages and information would be greatly appreciated. Thank you!

I am primarily an online user. Having more electronic copies of texts would be greatly appreciated!

I use web access regularly from a major distance and sometimes have difficulty downloading articles that I need. I do't want to have to come in and photocopy them.

I was a PhD student in Engineering from 1994 to 1999, and was often in the Eng & CS and Gerstein libraries. No more. (Almost) Everything is online, and other than to visit the Robarts or Kelly libraries to take out a book for personal (i.e. non-work) reading, I never enter a library anymore. Thus I was unable to answer the questions about library buildings and employees - I simply don't encounter them anymore.

I am extremely satisfied with the amount of materials, both material and electronic that U of T libraries provides - it surpasses all university libraries in Canada and most university libraries in the US and Europe.

The U. of T. Library is generally very good. I am an independent scholar and have an alumni card, for some reason I cannot access electronic resources with this card. These resources are all web-based; thus this should not be an issue. It is frustrating when the web-catalogue suggests electronic sources and then denies access to them. We are living in an age where access to this material should be free (with the purchase of a library card) and easily accessible.

Getting access to smaller journals + journals with publications pre-1980 is often a challenge

On a recent visit to the Archives I received efficient and pleasant help from the staff there although at a fee for the service

Robarts Library is an excellent research library in terms of its scale and its openness. It has suffered over the years as budgets have gone down. I still, however, find it remarkably easy to use.

Many of the books and journals I and my students need have been placed in long term storage which is very inconvenient. The discrepancy between what I can access and my students can access in terms of journal articles online fulltext is difficult because I make a syllabus for which I can access all materials but students cannot. There are not enough Discipline areas in question 42.

i still prefer hardcopy journals over electronic ones and would argue that the benefits are real

Robarts' resources are very good but I have had less than stellar service from some of the staff while I have had excellent service from other members of staff.

As a post-grad in the 90's, I used the Gerstein stacks at least weekly. With the ability to search articles on-line, there is no need to visit the "bricks and mortar" site. I rarely use primary texts.

It would also be great to have a section on the website where one may suggest or request materials/journal access to resources which are unavailable or missing from UTL e-subscriptions.

It would be great to have a survey of desired journals; there are many fewer journals available here than at the previous institutions where I have worked.

In the past, it was possible to access edited book content via electronic resources, but this essential service is, to the best of my knowledge, no longer available. I do NOT like how videos for classroom use are distributed and returned. Perhaps the process has changed, but surely we can use videos for longer than 24 hours? Frankly, it is essentially easier to use internet sources, such as Youtube, than the Library video service.

That said, it's pretty complex and the website could be simplified (there are many external sites which can be pretty difficult to navigate and access via the website). The resources the libraries have to offer could also be publicized a bit more as I haven't much knowledge as to what is offered besides books, journals, and articles.

I think the library runs very well. It would be nice to have more access to online journals.

I think the libraries of UofT are very excellent in the world, as everyone is accessible to any academic resources at home or office.

Accessing electronic reference sources from the homepage seems more a little more difficult than it might (e.g., common tools like the online Oxford English Dictionary or the Canadian Oxford Dictionary do not come up immediately).

The online journal collections are great -- the envy of colleagues at other institutions, including some world class facilities. All the same, I depend on them greatly, and I would sooner see them increase in scope than decrease!

In my research, I mostly need papers published in American Society of Mechanical Engineers (ASME) which is a well-known resource in mechanical engineering. Unfortunately, UofT library does not provide any access to this resource.

However, it is very discouraging how many volumes that I need are missing/lost. It is also unfortunate that some journals I would like to consult regularly are not in the collection.

I think the library services I use (electronic) are generally terrific, but the pages are not always easy to navigate and there are journals I wish the library subscribed to that they do not.

I hope the online website can be improved so that I can find the target digital libraries like ACM or IEEE faster, instead of having to search through several possible links that all seems similar to me.

As an administrative staff member I rarely use the libraries except for personal interest. I would use the web library more often to pull off documents for the Dean if she asks and in that I have found the web library very useful.

Vast resource collection is most important.
UofT libraries are fantastic for this.

Some major journals are not subscribed to - Anesthesia and Analgesia & Am Coll of Clin Pathologists

In my long career I have rarely looked for a book or article which I could not find. Access to journals is particularly good.

In general I am very satisfied with the library services U of T provides for me. It's holdings are generally very good (though broader online journal coverage for the Classics would be welcome) and I am SO grateful for my carrel.

This is one of the best university library systems in my experience & I have used university libraries in the US, UK and India. For instance, every book on India/South Asia in the social sciences is available or is made available by the excellent library staff. The Inter library loan system is terrific and first rate. They have been forthcoming to almost every request I have made from Indian, Australian, American and British libraries.

The Media Commons has many documentaries which I use in teaching undergraduate students.

Second, in my particular field of Romance studies, acquisition could be better and more systematic.

Generally very good and reliable and knowledgable. Collection of books and scores and recordings can be uneven, especially of recent scores, recordings, and publications.

I am extremely pleased with the University of Toronto libraries, particularly because of the extensive collection, quality of staff, and helpful services.

The only complaint I would make is that there are not sufficient staff to catalogue and file new, incoming books quickly enough for me or students to use them.

You need to work on the 5th floor, making sure everything is referenced, and making documents easier to find.

Other than that the OISE library is a beautiful library full of rich education resources!

Overall, I am very satisfied with the quality of the library system at the U of T; I seldom have any difficulties obtaining the resources that I need, and even then, interlibrary loans have been able to fill the small gaps. Among

the various libraries on campus, it is much more often the case that two, three, four or more copies of the materials I need are available, for which I am grateful.

The library needs to build up other special collections like, video games, comics, and other popular culture resources. As someone researching in this area, it is difficult to find items and relevant research publications.

The book resources at U of T are outstanding. Thank you.

Why can DVD/video material not be exchanged through inter library systems when book can?

he resources available at UofT are phenomenal. As both a course instructor and a graduate student, I am never in want for anything. I would like to see the library utilize mobile technology a bit more - perhaps developing an app I can use while in the library to help me find resources or what not.

The Robarts library is well stocked, but more information about what is where through sessions and more spaces where you can sit and have group meetings without being disturbed would encourage me to visit more often.

The electronic collections of journals at UofT are excellent.

I am retired, and visit the library buildings (Pratt and Robarts mostly) less often than I did, but I use the electronic resources of the library virtually every day and am deeply grateful for both. The Fisher provides admirable service likewise, in one of the most splendid reading rooms in the world. Keep on your present course!

The University of Toronto Library system is one of the best I have encountered in the world (including USA and Europe). It keeps up well with both print and electronic collections. I am very pleased to have access to it, and I hope it continues to be properly funded and staffed.

I am a health policy consultant and I rarely if ever visit a library personally. I exclusively use online access. Recently my projects have not required extensive lit searches so I have not used the online services. I have in the past been received all the help I needed with online queries. Some journals are not available, but I can often find access through Google.

more e journals became not available

Excellent journal availability,

excellent web access for journals, a vital service

Need to provide more textbooks online

Extending online resources, especially to older journals and online books chapters is always good for scientists. Making these more easily accessible off campus would be helpful, as well. Sometimes it feels like jumping through hoops to find or access articles.

About 25% of the time, I am unable to access the journal articles that i need electronically through the UofT system, usually because the university does not subscribe to it.

Until 1999 I was doing a master's degree in the history of science. At that time I found the library's collection outstanding and the staff very helpful. I have not used the physical library too much since then but I still drop in to Roberts, Earth Sciences and Gerstein now and then. More often than not these days I like web access to books and articles in the collection.

I would like to see the AV collection purchase DVDs of the Shakespeare's Globe (www.shakespearesglobe.com) productions. I would also like the library to keep up to date on books dealing with human evolution and ornithology.

need more e-resources, e-journals and especially e-book

Offline access to such journals as the4 ROUTLEDGE ENCYCLOPEDIA OF PHILOSOPHY AND THE JOURNAL OF BIOETHICS is impossible. Two members of our IT section have worked with me for hours to no avail. It is incredible and unacceptable that this problem has gone on so long without even being addressed. Users just give up and search when they are on campus. This isn't good enough for a library of our size and quality.

I couldn't believe that I could not find a book on campus that was a required reading. I had to go elsewhere. I would suggest that the library offer to order any books not available.

I find in general that I am very satisfied with available resources,