The Staff Development Committee meets once a month and includes a broad range of representatives from various staff organizations. The members of the committee are:
Ex-officio: Gabriela Bravo, Scott Hilborn, Edith Sinclair (co-chair)
Appointed librarians: Jennifer Wentworth, Carla Hagstrom, Gail Nichol (co-chair),
Jack Hang-tat Leong
COCL: Liz Glover
Professional/Managerial staff: Bill Godoy
CUPE staff: Maureen Morin, Richard Hydal
USW: Anna Maria Romano

A chronological list of workshops and events follows:

**Presentation Skills**, February 20, 2008: Christina Tooulas-Santolin, George Zhao, Sian Meikle, Gail Nichol, Richard Hydal and Edith Sinclair conducted a workshop called Preparing and Presenting Powerful Presentations. This session was planned to help staff who were scheduled to present at the upcoming staff conference. The group offered to critique presentations and two people did schedule a review of what they had prepared for the staff conference. Both sent emails to the reviewers to say that they found the feedback very helpful.

**Open House at the Shore + Moffat Library** at the Faculty of Architecture, Landscape, and Design was held on Thursday, February 21. Library staff members were available to explain key services and answer questions, and coffee and cookies were available. The Library overlooks the main gallery, which had an exhibition in place, entitled ‘ORD documenting the definitive modern airport’ curated by Charles Waldheim, who is both the Associate Dean and Programme Director for Landscape Architecture.

**Health Fair**
The 2008 UTL Health Fair was held March 27 and featured demos on Body care recipes from your kitchen, Green Clean: how to make cleaning products from basic household supplies, Iridology explained and Delectable desserts from plant sources. Various treatments such as massage therapy were offered throughout the day as well as the opportunity to walk the labyrinth. A highlight of the event was a Fashion Show with used, recycled and hemp clothing that showcased the modeling talents of UTL staff. Photos of the fashion show were included in the University’s application to be considered one of the TOP 100 Employers for 2009.
You are the University! Exceptional Customer Service
Diane Kawarsky led several one-day workshops for front-line staff, including supervisors, that focused on the change in user expectations and the fast-paced world in which we live and work. Five sessions were held in June and July, and another three in October, with a total of 196 library staff participating. Two follow-up meetings in November and December were organized for supervisors to help them reinforce the training with their staff on an ongoing basis.

Staff Exhibition
The fifth annual staff exhibition, “And the rest is history… books with an historic theme recommended by University of Toronto Library Staff” ran from July 7 to September 5, 2008. During the opening reception, July 9, the speaker was Jonathan Bengtson, Associate Librarian, Scholarly Resources, U of T Libraries.

Open House at University of Toronto Scarborough
The Library at University of Toronto Scarborough hosted an open house on July 17, 2008. Transportation by bus was provided from Robarts to the UTSC site, and there was an excellent turnout. Staff at the UTSC Library provided tours of the library that is situated on the picturesque Highland Creek Valley. The UTSC Library went through a large transformation, which was completed in the fall of 2003. A delicious lunch was provided.

Student Training
There were five orientation sessions held for new student employees in the fall. Topics covered included health and safety matters, highlights of the collective agreement and an overview of on-line resources. Several members of the committee also offered six customer service workshops later in the fall, and these were open to students from the campus libraries as well as employees from the central libraries. A total of 92 students participated in the general orientation and gave mainly positive feedback--especially about the library tour we organized for them. The customer service training, attended by 111 students, also received mainly positive evaluations.

Fadis Workshop, October 2, 2008: Harriet Sonne de Torrens presented a workshop on FADIS (Fine Art Digital Imaging System) to a small but enthusiastic group from a variety of disciplines. This workshop was planned for librarians who have liaison contacts with faculty in disciplines that use graphic materials to teach. (e.g. botany, architecture, medicine, archeology).
Healthy Workplace Month
The committee organized three events and also encouraged staff to attend other events scheduled for the month by the Organization Development and Learning Centre. On October 8 two presentations from the Health Fair, Body care recipes from your kitchen and Green Clean: how to make cleaning products from basic household supplies were repeated. October 15, Lynette Hormozian reprised her popular workshop, Iridology Explained: Health Care by Looking through the Eyes. The presentation was followed by brief individual consultations. And on October 20, the committee provided a healthy breakfast to about 75 staff members.

Open House at Gerstein Science Information Centre
On October 23, staff were invited to an Open House to view the newly restored Gerstein Reading Room. Volunteers from the Library conducted tours of the renovated staff offices, group study rooms and graduate student offices.

Safety Sessions
During the weeks of October 27th and November 3rd a series of safety sessions were given to approximately 35 staff. Topics included were: Crisis Intervention, Employees’ Health and Safety, Emergency Procedures for Library Employees, Back Care, and Ergonomics.

Librarians Research Afternoon, January 15, 2009 (in collaboration with Rita Vine): 47 librarians registered to hear overviews from seven of their colleagues. The afternoon lineup included: Patricia Bellamy - Canadian Necrology; Margaret Fulford - The Canadian Women Film Directors Database, femfilm.ca; Sara McDowell - Diversity in Library Services: Reference Services Proposal; Black Canadian Studies Research Guide; Ethnic, caste, or sexual minority-run independent libraries in Japan; Dan D’Agostino - Web 2.0: the Information Angle; Marcel Fortin - Updating a Classic Reference Book for the Digital Age: The Guide for a Small Map Collection Revisited; Jeff Newman - Getting the Most Out of Fifty Minutes; and Robin Healey - Compiling an Annotated Bibliography: Italian Authors in English Translation.

Learning 2.0, Ongoing: The Learning 2.0 program began January 5, 2009 and will run for approximately three and a half months. It will cover online modules, with a discussion board and in-class sessions providing the opportunity for clarification as well as further reflection and development of ideas. The nine modules will cover topics such as blogging, flickr, tagging and folksonomies, wikis, facebook etc. This is a great opportunity to learn about these Web 2.0 applications and to be a student in an online Blackboard course. There are about 55 participants including students and 16 peer mentors.

Respectfully submitted to Library Council on February 11, 2009
By the Staff Development Committee