My experience in the UTL (Sep. 7, 2010-Feb. 25, 2011)

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Keio University Libraries and Exchange program

Keio University was founded in 1858, which is one of the oldest universities in Japan. Keio University has 6 campuses and each campus has a local library on specific subject. University of Toronto libraries and Keio University Libraries signed librarian exchange agreement about 7 years ago. I am 6th person from Keio University, also 3rd person from Mita media center which is mainly focusing on social sciences and humanities. Librarians from Keio University Libraries have stayed here for up to 6 months. On the other hand, 3 librarians came to Keio from UTL.

My career in Keio University Library

1997-2004 Book Cataloging Section, Media Center Head Office, Keio University
2004-   Reference Department, Mita Media Center (Keio University Library)

Also I involved with new catalog implementation and web services in 2009-2010.

My experience in the UTL

- Shadowing on the Robarts Reference desk
    - Learn about their procedure, services, policies, and so on.
    - Learn about what kind of questions they have.
- Interview with librarians in collection development to learn about collection development in UTL
    - Learn about whole procedure of collection development including selection, subscription of e-resources and donated books.
- Interview with librarians in ITS department to learn about catalogue, website and mobile app, on-going projects, and so on.
    - Learn about Endeca which is similar to discovery system in our library
    - We attempt to create mobile app, so their experience of creating mobile app are very interesting and I could get useful information.
- Study reference collections in Robarts Library with GSLAs
    - Catalogue
    - Databases which are used frequently on the desk
    - Primary sources in Robarts and other Libraries in UTL
    - AskON(chat reference), e-mail reference procedure
    - RACER
    - Statistics and government documents
- Observe libraries and relative institutions

- ◦ Gerstein Science Information Centre
- ◦ OISE Library
- ◦ East Asian Library (includes meeting with Chinese, Japanese, Korean Studies Liaison Librarians and a website administrator in the library)
- ◦ Ryerson University Library
- ◦ OCAD University Library
- ◦ TIFF Bell Lightbox Library
- ◦ MaRS
- ◦ Internet Archive Scan Centre (Robarts 7F)
- – Spend a week in Gerstein Science Centre
  - ◦ Learn about liaison librarian
  - ◦ Attend a library instruction
  - ◦ Shadowing AskON
  - ◦ Meet with a librarian who involve with Robarts and Gerstein Revitalization
  - ◦ Meet with a librarian who involve with u-Advancement.
  - ◦ Learn about their website improvement (they analyzed user behavior on their website)
  - ◦ Make sure the differences from Robarts reference
- – Attend meetings regarding reference services and website
  - ◦ Reference Services meeting
  - ◦ Reference Department meeting
  - ◦ Collection development meeting
  - ◦ m-utl (mobile website) meeting
  - ◦ Web advisory group meeting
  - ◦ Library Council
- – Attend OLA Conference
- – Attend sessions regarding web services and instructions
  - ◦ Library instructions for students
  - ◦ LibGuides instruction for staff
  - ◦ Prezi instruction for staff
  - ◦ Refworks instruction for students
- – Dot project, on which I studied which print reference books are used
- – Meet with Japanese studies librarians in Toronto
- – Go to English school
- – I also used the Robarts Library as a user to know how the library services work for users.

Conclusion

There are many differences between UTL and Keio University Library. Also, there are social and cultural differences between us. Even though, UTL has similar issues we have. These differences and similarities gave me new ideas and inspirations to think of our library and my career objectively.